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IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF GEORGIA JAMES N. HATTEN, Clerk

JUN 10 2010

M	IICROSOFT CORPORATION,
a	Washington corporation,

Plaintiff,

V.

GLOBAL COMPUTERS OF GA., INC., a Georgia corporation; and CHARLES FENNELL, an individual,

Defendants.

CIVIL ACTION FILE

COMPLAINT

This is an action by Microsoft Corporation ("Microsoft") to recover damages arising from infringement of Microsoft's copyrights and trademarks in its software programs by Global Computers of GA., Inc., and Charles Fennell, an individual (collectively, "Defendants"), and to enjoin Defendants' future infringement. Defendants distributed infringing Microsoft software, despite the fact that Microsoft warned them about such illegal activity. Defendants have infringed Microsoft's copyrights and trademarks, violated the Lanham Act by falsely designating the origin of software, and engaged in unfair competition. Microsoft seeks damages, an accounting, the imposition of a constructive trust upon Defendants' illegal profits, and injunctive relief.

THE PARTIES

- 1. Microsoft is a Washington corporation with its principal place of business located at One Microsoft Way, Redmond, Washington. Microsoft develops, markets, distributes and licenses computer software.
- 2. Upon information and belief, defendant Global Computers of GA., Inc. is a Georgia corporation that is engaged in the business of advertising, marketing, and distributing computer software, including purported Microsoft software, in LaFayette, Georgia. Global Computers of GA., Inc. can be served through its Registered Agent, Charles W. Fennell, at 300 West Patton Street, LaFayette (Walker County), Georgia.
- 3. Upon information and belief, defendant Charles Fennell is an officer, director, owner, operator, or otherwise controls Global Computers of GA., Inc. Upon information and belief, Charles Fennell (a) personally participated in and/or (b) had the right and ability to direct and control the wrongful conduct alleged in this Complaint and (c) derived direct financial benefit from that wrongful conduct. Upon information and belief, Charles Fennell resides and transacts substantial business in this district. He can be served at 300 West Patton Street, LaFayette (Walker County), Georgia.

JURISDICTION

- 4. This Court has subject matter jurisdiction over Microsoft's claims for trademark infringement, copyright infringement and related claims pursuant to 15 U.S.C. § 1121, 17 U.S.C. § 501, 28 U.S.C. §§ 1331 and 1338(a).
- 5. This Court has supplemental jurisdiction over Microsoft's claims arising under the laws of the State of Georgia pursuant to 28 U.S.C. § 1367(a) because these claims are so related to Microsoft's claims under federal law that they form part of the same case or controversy and derive from a common nucleus of operative facts.

VENUE

6. Venue is proper in this Court pursuant to 28 U.S.C. § 1391(b) and § 1400(a) because (a) the acts of infringement and other wrongful conduct alleged occurred in the Northern District of Georgia; (b) Defendants may be found in the Northern District of Georgia; and (c) Defendants have a sufficient connection with the Northern District of Georgia to make venue proper in this district, all as alleged in this Complaint.

FACTS COMMON TO ALL CLAIMS

7. Microsoft develops, advertises, markets, distributes, and licenses a number of computer software programs. Microsoft's software programs are

recorded on discs, and they are packaged and distributed together with associated proprietary materials such as user's guides, user's manuals, end user license agreements, certificates of authenticity, and other related components.

- 8. <u>Microsoft Windows XP Pro</u>: Microsoft has developed, advertises, markets, distributes, and licenses a software package known as Microsoft Windows XP Professional ("Windows XP Pro"). Windows XP Pro is an operating system for desktop and laptop systems. It performs a number of computer-related operations including, but not limited to, providing support for various applications and allowing remote access to data and applications stored on Windows XP Pro desktops from network connections. Microsoft holds a valid copyright in Windows XP Pro (including user's reference manuals, user's guides, and screen displays) that was duly and properly registered with the United States Copyright Office. A true and correct copy of the Registration Certificate for Microsoft Windows XP Pro, bearing the number TX 5-407-055, is attached hereto as Exhibit 1 and is incorporated by reference.
- 9. Office 2007 Enterprise Edition: Microsoft Office 2007 Enterprise Edition ("Office 2007") is a suite of popular Microsoft software programs.

 Microsoft holds a valid copyright in Office 2007 (including user's reference manuals, user's guides, and screen displays) that was duly and properly registered

with the United States Copyright Office. A true and correct copy of the applicable Registration Certificate, bearing the number TX 6-504-552, is attached hereto as Exhibit 2 and is incorporated by reference. Office 2007 includes the following popular Microsoft software programs:

- Microsoft Access 2007, a program that allows users to create A. and manipulate databases and store data. Microsoft holds a valid copyright in Microsoft Access 2007 (including user's reference manuals, user's guides, and screen displays) that was duly and properly registered with the United States Copyright Office. A true and correct copy of the applicable Copyright Registration Certificate, bearing the number TX 6-524-395, is attached hereto as Exhibit 3 and is incorporated by reference.
- Microsoft Excel 2007, a program that allows users to create В. spreadsheets, perform calculations, and store numerical data. Microsoft holds a valid copyright in Microsoft Excel 2007 (including user's reference manuals, user's guides, and screen displays) that was duly and properly registered with the United States Copyright Office. A true and correct copy of the applicable Copyright Registration Certificate, bearing the number TX 6-524-399, is attached hereto as Exhibit 4 and is incorporated by reference.

- C. <u>Microsoft Outlook 2007</u>, a program that allows users and networked teams to create and manage calendars, tasks, and contacts. Microsoft holds a valid copyright in Microsoft Outlook 2007 (including user's reference manuals, user's guides, and screen displays) that was duly and properly registered with the United States Copyright Office. A true and correct copy of the applicable Copyright Registration Certificate, bearing the number TX 6-524-393, is attached hereto as Exhibit 5 and is incorporated by reference.
- D. <u>Microsoft PowerPoint 2007</u>, a program that allows users to create, organize, and present overhead and slide presentations. Microsoft holds a valid copyright in Microsoft PowerPoint 2007 (including user's reference manuals, user's guides, and screen displays) that was duly and properly registered with the United States Copyright Office. A true and correct copy of the applicable Copyright Registration Certificate, bearing the number TX 6-524-389, is attached hereto as Exhibit 6 and is incorporated by reference.
- E. <u>Microsoft Word 2007</u>, a program that allows users to create and edit reports and documents. Microsoft holds a valid copyright in Microsoft Word 2007 (including user's reference manuals, user's guides, and screen displays) that was duly and properly registered with the United States Copyright Office. A true and correct copy of the applicable Copyright Registration Certificate, bearing the

number TX 6-524-398, is attached hereto as Exhibit 7 and is incorporated by reference.

- F. <u>Microsoft Publisher 2007</u>, a computer program that allows users to create, design, and publish marketing and communication materials. The copyright in Microsoft Publisher 2007 (including user's reference manuals, user's guides, and screen displays) was duly and properly registered with the United States Copyright Office. A true and correct copy of the applicable Registration Certificate, bearing the number TX 6-524-388, is attached hereto as Exhibit 8 and is incorporated by reference.
- G. Infopath 2007, a computer program that allows users to collect and manage data with ease using electronic forms. The copyright in Microsoft's Infopath 2007 (including user's reference manuals, user's guides, and screen displays) was duly and properly registered with the United States Copyright Office. A true and correct copy of the Registration Certificate for Microsoft Infopath 2007, bearing the number TX 6-524-392, is attached hereto as Exhibit 9 and is incorporated by reference.
- H. <u>Groove 2007</u>, a computer program that allows users to collaborate, effectively putting people, tools, and data in one place. The copyright in Microsoft's Groove 2007 (including user's reference manuals, user's guides,

and screen displays) was duly and properly registered with the United States Copyright Office. A true and correct copy of the Registration Certificate for Microsoft Groove 2007, bearing the number TX 6-524-390, is attached hereto as Exhibit 10 and is incorporated by reference.

- I. OneNote 2007, a computer program that allows users to organize text, pictures, digital handwriting, and notes in one spot so that it may be accessed and shared. The copyright in Microsoft's OneNote 2007 (including user's reference manuals, user's guides, and screen displays) was duly and properly registered with the United States Copyright Office. A true and correct copy of the Registration Certificate for Microsoft OneNote 2007, bearing the number TX 6-524-396, is attached hereto as Exhibit 11 and is incorporated by reference.
- 10. Microsoft has also duly and properly registered a number of trademarks and a service mark in the United States Patent and Trademark Office on the Principal Register, including, but not limited to:
- "MICROSOFT," Trademark and Service Mark Registration No. A. 1,200,236, for computer programs and computer programming services;

- B. "MICROSOFT," Trademark Registration No. 1,256,083, for computer hardware and software manuals, newsletters, and computer documentation;
- C. WINDOWS, Trademark Registration No. 1,872,264 for computer programs and manuals sold as a unit;
- D. COLORED FLAG DESIGN, Trademark Registration No. 2,744,843, for computer software;
- E. "POWERPOINT," Trademark Registration No. 1,475,795, for prerecorded computer programs recorded on magnetic disks;
- F. "MICROSOFT ACCESS," Trademark Registration No. 1,741,086, for computer programs for use with databases and manuals sold as a unit;
- G. "OUTLOOK," Trademark Registration No. 2,188,125, for computers programs, specifically programs providing enhanced electronic mail and scheduling capabilities and instructional manuals sold as a unit;
- H. COLOR FOUR SQUARE LOGO, Trademark Registration No. 2,999,281, for computer software, including application and business software for use in word processing, spreadsheets, presentation graphics, e-mail, and scheduling;

- I. "ONENOTE," Trademark Registration No. 2,844,710 for computer software for use in note-taking; and
- J. "INFOPATH," Trademark Registration No. 2,890,260 for computer software to design, create, edit and publish documents.

True and correct copies of the Trademark Registrations for A through J above are attached hereto as Exhibits 12 through 21, respectively, and are incorporated by reference.

Defendants' Infringement

- 11. Defendants are engaged in the advertising, marketing, and distribution of computer software, including programs covered by Microsoft's registered copyrights and bearing Microsoft's registered trademarks or imitations thereof.
- 12. By letters dated November 11, 2005, and April 18, 2008, Microsoft notified Defendants that it received reports that they may have distributed illegal and/or unlicensed Microsoft software, and it warned them of the consequences of such misconduct.
- 13. Thereafter, in or about April 2010, Defendants distributed to an investigator computers with infringing Windows XP Pro and Office 2007 software.
- 14. On information and belief, this is not an isolated incident. Rather, Defendants have been and continue to be involved in advertising, marketing,

offering, installing and/or distributing counterfeit and infringing copies of Microsoft's software and/or related components to unidentified persons or entities. On information and belief, Defendants' distributions of purported Microsoft software are the result of Defendants' advertising and marketing the availability of such materials.

- 15. On information and belief, Defendants' wrongful conduct includes the use, advertising, marketing, offering, and/or distribution of "infringing materials," specifically reproductions, counterfeits, copies, or colorable imitations of the Microsoft copyrighted software and/or the Microsoft trademarks, logos, and service mark described in this Complaint.
- 16. On information and belief, Defendants have committed and are continuing to commit acts of copyright and trademark infringement against Microsoft. On information and belief, at a minimum, Defendants were willfully blind and acted in reckless disregard of Microsoft's registered copyrights and marks.
- 17. On information and belief, Microsoft has been harmed by the advertising activities, including the unauthorized use of Microsoft's copyright protected material, and the unauthorized use of Microsoft's marks to describe the items that Defendants are distributing. Through this conduct, Defendants have

misappropriated Microsoft's advertising ideas and style of doing business and have infringed Microsoft's copyrights, titles, and slogans.

18. On information and belief, the injuries and damages that Microsoft has sustained have been directly and proximately caused by Defendants' wrongful misappropriation of Microsoft's advertising ideas and style of doing business and infringement of Microsoft's copyrights, titles, and slogans.

First Claim Copyright Infringement -- 17 U.S.C. § 501, et seq.

- 19. Microsoft realleges, and incorporates by this reference, each and every allegation set forth in paragraphs 1 through 18, inclusive.
- 20. Microsoft is the sole owner of Microsoft Windows XP Pro, Microsoft Office 2007, Microsoft Access 2007, Microsoft Excel 2007, Microsoft Outlook 2007, Microsoft PowerPoint 2007, Microsoft Word 2007, Publisher 2007, Infopath 2007, Groove 2007, and OneNote 2007, and of the corresponding copyrights and Certificates of Registration.
- 21. Defendants have infringed the copyrights in Microsoft's software, including but not limited to Microsoft Windows XP Pro, Microsoft Office 2007, Microsoft Access 2007, Microsoft Excel 2007, Microsoft Outlook 2007, Microsoft PowerPoint 2007, Microsoft Word 2007, Publisher 2007, Infopath 2007, Groove

2007, and OneNote 2007, by distributing infringing materials in the United States of America without approval or authorization from Microsoft.

- 22. At a minimum, Defendants acted with willful blindness to and in reckless disregard of Microsoft's registered copyrights.
- 23. As a result of their wrongful conduct, Defendants are liable to Microsoft for copyright infringement. 17 U.S.C. § 501. Microsoft has suffered damages. Microsoft is entitled to recover damages, which include any and all profits Defendants have made as a result of their wrongful conduct. 17 U.S.C. § 504. Alternatively, Microsoft is entitled to statutory damages under 17 U.S.C. § 504(c).
- 24. In addition, because Defendants' infringement has been willful within the meaning of the Copyright Act, the award of statutory damages should be enhanced in accordance with 17 U.S.C. § 504(c)(2).
- 25. Microsoft is also entitled to injunctive relief pursuant to 17 U.S.C. § 502 and to an order impounding any and all infringing materials pursuant to 17 U.S.C. § 503. Microsoft has no adequate remedy at law for Defendants' wrongful conduct because, among other things, (a) Microsoft's copyrights are unique and valuable property which have no readily determinable market value, (b) Defendants' infringement harms Microsoft such that Microsoft could not be made

whole by any monetary award, and (c) Defendants' wrongful conduct, and the resulting damage to Microsoft, is continuing.

26. Microsoft is also entitled to recover its attorneys' fees and costs of suit. 17 U.S.C. § 505.

Second Claim Federal Trademark Infringement – 15 U.S.C. § 1114

- 27. Microsoft realleges, and incorporates by this reference, each and every allegation set forth in paragraphs 1 through 26, inclusive.
- 28. Defendants' activities constitute infringement of Microsoft's federally registered trademarks and service mark in violation of the Lanham Trademark Act, including but not limited to 15 U.S.C. § 1114(1).
- 29. Because Microsoft advertises, markets, distributes, and licenses its software under the trademarks and service mark described in this Complaint, these trademarks and service mark are the means by which Microsoft's software is distinguished from the software or products of others in the same field or related fields.
- 30. Because of Microsoft's long, continuous, and exclusive use of these trademarks and service mark, they have come to mean, and are understood by customers, end users, and the public to signify, software or services of Microsoft.

- 31. The infringing materials that Defendants have and are continuing to use, offer, advertise, market, or distribute are likely to cause confusion, mistake, or deception as to their source, origin, or authenticity.
- 32. Further, Defendants' activities are likely to lead the public to conclude, incorrectly, that the infringing materials that Defendants are advertising, marketing, or distributing originate with or are authorized by Microsoft, to the damage and harm of Microsoft, its licensees, and the public.
- 33. Upon information and belief, Defendants used, offered, advertised, marketed, or distributed infringing material with the purposes of misleading, deceiving, or confusing customers and the public as to the origin and authenticity of the infringing materials and of trading upon Microsoft's goodwill and business reputation.
- 34. At a minimum, Defendants acted with willful blindness to and in reckless disregard of Microsoft's registered marks.
- 35. As a result of their wrongful conduct, Defendants are liable to Microsoft for trademark infringement. 15 U.S.C. § 1114(1). Microsoft has suffered, and will continue to suffer, substantial damages. Microsoft is entitled to recover damages, which include any and all profits Defendants have made as a result of their wrongful conduct. 15 U.S.C. § 1117(a).

- 36. In addition, because Defendants' infringement of Microsoft's trademarks and service mark was willful within the meaning of the Lanham Act, the award of actual damages and profits should be trebled pursuant to 15 U.S.C. §1117(b). In the alternative, Microsoft is entitled to statutory damages for each counterfeit mark. 15 U.S.C. § 1117(c).
- 37. Microsoft is also entitled to injunctive relief pursuant to 15 U.S.C. § 1116(a). Microsoft has no adequate remedy at law for Defendants' wrongful conduct because, among other things, (a) Microsoft's trademarks and service mark are unique and valuable property which have no readily determinable market value, (b) Defendants' infringement constitutes harm to Microsoft such that Microsoft could not be made whole by any monetary award, (c) if Defendants' wrongful conduct is allowed to continue, the public is likely to become further confused, mistaken, or deceived as to the source, origin or authenticity of the infringing materials, and (d) Defendants' wrongful conduct, and the resulting damage to Microsoft, is continuing.
- 38. Microsoft is also entitled to recover its attorneys' fees and costs of suit. 15 U.S.C. § 1117.

Third Claim False Designation Of Origin, False Description And Representation Of Microsoft Packaging – 15 U.S.C. § 1125 et seq.

- 39. Microsoft realleges, and incorporates by this reference, each and every allegation set forth in paragraphs 1 through 38, inclusive.
- 40. Because Microsoft advertises, markets, distributes, and licenses its software under the trademarks and service mark described in this Complaint, these trademarks and service mark are the means by which Microsoft's software is distinguished from the software or products of others in the same field or related fields.
- 41. Because of Microsoft's long, continuous, and exclusive use of these trademarks and service mark, they have come to mean, and are understood by customers, end users, and the public to signify, software or services of Microsoft.
- 42. Microsoft has also designed distinctive and aesthetically pleasing displays, logos, icons, graphic images, and packaging (collectively, "Microsoft visual designs") for its software and related components.
- 43. Defendants' wrongful conduct includes the use of Microsoft's marks, name, and/or imitation visual designs, specifically displays, logos, icons, graphic designs, and/or packaging virtually indistinguishable from Microsoft visual designs, in connection with their goods and services.

- Upon information and belief, Defendants engaged in such wrongful 44. conduct with the willful purpose of misleading, deceiving, or confusing customers and the public as to the origin and authenticity of the goods and services offered, marketed or distributed in connection with Microsoft's marks, name, and imitation visual designs, and of trading upon Microsoft's goodwill and business reputation. Defendants' conduct constitutes (a) false designation of origin, (b) false description, and (c) false representation that the imitation visual images originate from or are authorized by Microsoft, all in violation of § 43(a) of the Lanham Trademark Act, set forth at 15 U.S.C. § 1125(a).
- 45. Defendants' wrongful conduct is likely to continue unless restrained and enjoined.
- 46. As a result of Defendants' wrongful conduct, Microsoft has suffered and will continue to suffer damages. Microsoft is entitled to injunctive relief and to an order compelling the impounding of all imitation marks and visual designs being used, offered, advertised, marketed, or distributed by Defendants. Microsoft has no adequate remedy at law for Defendants' wrongful conduct because, among other things, (a) Microsoft's marks, name and visual designs are unique and valuable property which have no readily-determinable market value, (b) Defendants' advertising, marketing, or distribution of imitation visual designs

constitutes harm to Microsoft such that Microsoft could not be made whole by any monetary award, and (c) Defendants' wrongful conduct, and the resulting damage to Microsoft, is continuing.

Fourth Claim Georgia Unfair Competition – O.C.G.A. § 23-2-55

- 47. Microsoft realleges and incorporates by this reference each and every allegation set forth in paragraphs 1 through 46, inclusive.
- 48. The acts and conduct of Defendants as alleged above in this Complaint constitute unfair competition pursuant to O.C.G.A. § 23-2-55.
- 49. Defendants' acts and conduct as alleged above have damaged and will continue to damage Microsoft's goodwill and reputation and have resulted in losses to Microsoft and an illicit gain of profit to Defendants in an amount that is unknown at the present time.

Fifth Claim Violation of Georgia's Uniform Deceptive Trade Practices Act – O.C.G.A. § 10-1-370, et seq.

- 50. Microsoft realleges and incorporates by this reference each and every allegation set forth in paragraphs 1 through 49, inclusive.
- 51. The acts and conduct of Defendants as alleged above in this Complaint constitute deceptive trade practices as defined by O.C.G.A. § 10-1-370, et seq.

52. The acts and conduct of Defendants are likely to cause confusion and mistake among customers, end users and the public as to the origin or association of Defendants' infringing Microsoft software and/or components. The acts and conduct of Defendants are likely to lead the public to conclude, incorrectly, that the infringing Microsoft software and/or components distributed, solicited for distribution, offered, advertised, and marketed by Defendants originate with, are sponsored by, or are authorized by Microsoft, to the damage and harm of Microsoft, its licensees, and the public.

Sixth Claim Georgia Common Law Unfair Competition

- 53. Microsoft realleges and incorporates by this reference each and every allegation set forth in paragraphs 1 through 52, inclusive.
- 54. Defendants' acts and conduct as alleged above have damaged and will continue to damage Microsoft's goodwill and reputation and have resulted in losses to Microsoft and an illicit gain of profit to Defendants in an amount that is unknown at the present time.
- 55. The acts and conduct of Defendants as alleged above in this

 Complaint constitute unfair competition pursuant to the common law of the State

 of Georgia. Further, Microsoft is informed and believes that Defendants' actions

 were undertaken for the willful and calculated purpose of trading upon Microsoft's

goodwill and for the willful and calculated purpose of distributing infringing Microsoft software and/or related components based upon the goodwill of Microsoft's trademarks, service mark, and business reputation, so as to mislead and deceive customers and the public. Defendants' actions are likely to cause confusion and mistake among customers and the public as to the origin or association of the infringing Microsoft software and/or related components, all to Defendants' gain and Microsoft's damage.

56. Defendants' acts and conduct as alleged above have damaged and will continue to damage Microsoft's goodwill and reputation and have resulted in losses to Microsoft and an illicit gain of profit to Defendants in an amount that is unknown at the present time.

Seventh Claim For Imposition Of A Constructive Trust Upon The Illegal Profits Of All Defendants

- 57. Microsoft realleges, and incorporates by this reference, each and every allegation set forth in paragraphs 1 through 56, inclusive.
- 58. Defendants' conduct constitutes deceptive, fraudulent and wrongful conduct in the nature of passing off the infringing materials as genuine Microsoft software approved or authorized by Microsoft.

- 59. By virtue of their wrongful conduct, Defendants have illegally received money and profits that rightfully belong to Microsoft.
- 60. Upon information and belief, Defendants hold the illegally received money and profits in the form of bank accounts, real property, or personal property that can be located and traced.
- 61. Defendants hold the money and profits they have illegally received as constructive trustees for the benefit of Microsoft.

Eighth Claim Accounting

- 62. Microsoft realleges, and incorporates by this reference, each and every allegation set forth in paragraphs 1 through 61, inclusive.
- 63. Microsoft is entitled, pursuant to 17 U.S.C. § 504 and 15 U.S.C. § 1117, to recover any and all profits of Defendants that are attributable to their acts of infringement.
- 64. Microsoft is entitled, pursuant to 17 U.S.C. § 504 and 15 U.S.C. § 1117, to actual damages or statutory damages sustained by virtue of Defendants' acts of infringement.
- 65. The amount of money due from Defendants to Microsoft is unknown to Microsoft and cannot be ascertained without a detailed accounting by

Defendants of the precise number of units of infringing material offered for distribution and distributed by Defendants.

PRAYER

WHEREFORE, Microsoft respectfully requests judgment against Defendants, jointly and severally, as follows:

- (1) That the Court enter a judgment against Defendants as indicated below:
- (a) that Defendants have willfully infringed Microsoft's rights in the following federally registered copyrights under 17 U.S.C. § 501:
 - (1) TX 5-407-055 ("Windows XP Professional");
 - (2) TX 6-504-552 ("Office 2007");
 - (3) TX 6-524-395 ("Microsoft Access 2007");
 - (4) TX 6-524-399 ("Microsoft Excel 2007");
 - (5) TX 6-524-393 ("Microsoft Outlook 2007");
 - (6) TX 6-524-389 ("Microsoft PowerPoint 2007");
 - (7) TX 6-524-398 ("Microsoft Word 2007");
 - (8) TX 6-524-388 ("Publisher 2007");
 - (9) TX 6-524-392 ("Infopath 2007");
 - (10) TX 6-524-390 ("Groove 2007"); and

- (11) TX 6-524-396 ("OneNote 2007");
- (b) that Defendants have willfully infringed Microsoft's rights in the following federally registered trademarks and service mark under 15 U.S.C. § 1114:
 - (1) 1,200,236 ("MICROSOFT");
 - (2) 1,256,083 ("MICROSOFT");
 - (3) 1,872,264 ("WINDOWS");
 - (4) 2,744,843 (COLORED FLAG DESIGN);
 - (5) 1,475,795 ("POWERPOINT");
 - (6) 1,741,086 ("MICROSOFT ACCESS");
 - (7) 2,188,125 ("OUTLOOK");
 - (8) 2,999,281 (COLOR FOUR SQUARE LOGO);
 - (9) 2,844,710("ONENOTE"); and
 - (10) 2,890,260 ("INFOPATH");
- (c) that Defendants have committed and are committing acts of false designation of origin, false or misleading description of fact, and false or misleading representation against Microsoft as defined in 15 U.S.C. § 1125(a);

- (d) that Defendants have engaged in unfair competition and deceptive trade practices in violation of the statutory and common law of the State of Georgia; and
- (e) that Defendants have otherwise injured the business reputation and business of Microsoft by Defendants' acts and conduct set forth in this Complaint.
- (2) That the Court issue injunctive relief against Defendants, and that Defendants, their directors, principals, officers, agents, representatives, servants, employees, attorneys, successors and assigns, and all others in active concert or participation with Defendants, be enjoined and restrained from:
- (a) imitating, copying, or making any other infringing use or infringing distribution of software programs, components, and/or items protected by Microsoft's registered trademarks and service mark, including, but not limited to, the following Trademark Registration Nos.:
 - (1) 1,200,236 ("MICROSOFT");
 - (2) 1,256,083 ("MICROSOFT");
 - (3) 1,872,264 ("WINDOWS");
 - (4) 2,744,843 (COLORED FLAG DESIGN);
 - (5) 1,475,795 ("POWERPOINT");

- (6) 1,741,086 ("MICROSOFT ACCESS");
- (7) 2,188,125 ("OUTLOOK");
- (8) 2,999,281 (COLOR FOUR SQUARE LOGO);
- (9) 2,844,710("ONENOTE"); and
- (10) 2,890,260 ("INFOPATH");

or the software programs, components, and/or items protected by the following Certificate of Copyright Registration Nos.:

- (1) TX 5-407-055 ("Windows XP Professional");
- (2) TX 6-504-552 ("Office 2007");
- (3) TX 6-524-395 ("Microsoft Access 2007");
- (4) TX 6-524-399 ("Microsoft Excel 2007");
- (5) TX 6-524-393 ("Microsoft Outlook 2007");
- (6) TX 6-524-389 ("Microsoft PowerPoint 2007");
- (7) TX 6-524-398 ("Microsoft Word 2007");
- (8) TX 6-524-388 ("Publisher 2007");
- (9) TX 6-524-392 ("Infopath 2007");
- (10) TX 6-524-390 ("Groove 2007"); and
- (11) TX 6-524-396 ("OneNote 2007");

and any other items or works now or hereafter protected by any Microsoft trademark or copyright;

- (b) manufacturing, assembling, producing, distributing, offering for distribution, circulating, selling, offering for sale, advertising, importing, promoting, or displaying any software program, component, and/or item bearing any simulation, reproduction, counterfeit, copy, or colorable imitation of any of Microsoft's registered trademarks, service mark, or copyrights, including, but not limited to, the Trademark, Service Mark, and Copyright Registration Numbers listed in Section (2)(a) above;
- (c) using any simulation, reproduction, counterfeit, copy, or colorable imitation of Microsoft's registered trademarks, service mark, or copyright including, but not limited to, the Trademark, Service Mark, and Copyright Registration Numbers listed in Section (2)(a) above, in connection with the manufacture, assembly, production, distribution, offering for distribution, circulation, sale, offering for sale, import, advertisement, promotion, or display of any software program, component, and/or item not authorized or licensed by Microsoft;
- (d) using any false designation of origin or false description which can or is likely to lead the trade or public or individuals erroneously to believe that

any software program, component, and/or item has been manufactured, assembled, produced, distributed, offered for distribution, circulation, sold, offered for sale, imported, advertised, promoted, displayed, licensed, sponsored, approved, or authorized by or for Microsoft, when such is not true in fact;

- (e) engaging in any other activity constituting an infringement of any of Microsoft's trademarks, service mark and/or copyrights, or of Microsoft's rights in, or right to use or to exploit these trademarks, service mark, and/or copyrights; and
- (f) assisting, aiding, or abetting any other person or business entity in engaging in or performing any of the activities referred to in subparagraphs (a) through (e) above.
- (3) That the Court enter an order declaring that Defendants hold in trust, as constructive trustees for the benefit of Microsoft, their illegal profits obtained from their distribution of infringing copies of Microsoft's software, and requiring Defendants to provide Microsoft a full and complete accounting of all amounts due and owing to Microsoft as a result of Defendants' illegal activities.
- (4) That the Court order Defendants to pay Microsoft's general, special, actual, and statutory damages as follows:

- (a) Microsoft's damages and Defendants' profits pursuant to 17 U.S.C. § 504(b), or in the alternative, enhanced statutory damages pursuant to 17 U.S.C. § 504(c)(2), for Defendants' willful infringement of Microsoft's copyrights;
- (b) Microsoft's damages and Defendants' profits pursuant to 15 U.S.C. § 1117(a), trebled pursuant to 15 U.S.C. § 1117(b) for Defendants' willful violation of Microsoft's registered trademarks and service mark, or in the alternative statutory damages pursuant to 15 U.S.C. § 1117(c) for each counterfeit mark; and
- (c) Microsoft's damages and Defendants' profits pursuant to O.C.G.A. § 23-2-55, O.C.G.A. § 10-1-450, et seq., and Georgia common law;
- (5) That the Court order Defendants to pay to Microsoft both the costs of this action and the reasonable attorneys' fees incurred by it in prosecuting this action; and
- (6) That the Court grant to Microsoft such other and additional relief as is just and proper.

Signature contained on next page.

Signature continued from previous page.

Respectfully submitted this 10th day of June, 2010.

LILENFELD PC

David M. Lilenfeld

Georgia Bar No. 452399

Attorney for Plaintiff Microsoft Corporation

Lilenfeld PC

Buckhead Centre 2964 Peachtree Road N.W., Suite 720

Atlanta, Georgia 30305

(404) 201-2520 - telephone

(404) 393-9710 - facsimile

David@LilenfeldPC.com

www.LilenfeldPC.com